**15**

**Ecuador**

cdecastrotama@gmail.com • (812) 955 -1955 • in/carlosdecastrotama • Whatsapp: +593 95 998 4293

Carlos De Castro Tama

**SUMMARY**

*Full Stack web/mobile Developer with a bachelor’s degree in business management. A team player, collaborator and passionate individual when working on multi-page applications with other developers. I am driven by learning opportunities and growth. I am excited to work with others to create great experiences for web and mobile devices.*

**EDUCATION**

**University of Pennsylvania. LPS,** Philadelphia, PA                Aug 2019-April 2020

Certificate; Full Stack Development Program (MERN Stack)

* An intensive 24-week-long program dedicated to designing and building web applications.

**Indiana University, Kelley School of Business,** Bloomington, IN Aug 2015-June 2018

Bachelor of Science in Business; Major: Management

Relevant Courses; Computer in Business, Business Analytics and Modeling, Data Analysis, Managerial Accounting

* Developed business models in Excel. Including the use of pivot tables, array formulas, forecasting, others.

**SKILLS & SOFTWARE**

**Web Development:** Java 13, Express.js, React.js, Node.js, JavaScript ES5/ES6, Handlebars.js, JQuery, JSON, AJAX, HTML, CSS, Heroku, REST APIs, Twitter Bootstrap, Sequelize, Planetpress

**Databases:** MongoDB, MySQL, FireBase

**Miscellaneous:** Windows, Git/Github, Google Suite, Microsoft Suite, English, Spanish

**PROFESSIONAL EXPERIENCE**

**Bay Bridge Administrators, LLC.** Austin, TX April 2019-August 2019

*IT Assistant*

* Created a faster and more dynamic process by designing consumer-based documents for clients. Utilized Planetpress programming language to streamline data.
* Used Microsoft Access to mainstream database administration responsibilities for customers (billing)
* Properly documented a high quantity of data for production to ensure accuracy for clients across the United States.

**Apple, Inc.,** Austin, TX Sept 2018-Present

*Technical Support Advisor*

* Average customer satisfaction level of 90% serving 100 customers per week.
* Provided customer satisfaction level of 100% in January 2019
* Best Customer Service Representative - November 2018 and Nominated to Employee of the Quarter Award (Q1: October-January)

**My Sister’s Closet Org. non-profit,** Bloomington, IN May 2018-Jul 2018

*Supply Chain Intern*

**Granitec S.A.,** Guayaquil, Ecuador May 2016-Jul 2016

*Accounting Intern*

**Granitec S.A.,** Guayaquil, Ecuador Jan 2015-Jul 2015

*Accounting Assistant*

**Alport S.A.,** Guayaquil, Ecuador Jan 2010-Feb 2014

*Office Assistant*

**INTERESTS**

* Sports: Half-marathon runner. Soccer.
* Music: Technical Bachelor’s in music. Specialty: Voice.